

Brooklyn House Dental Surgery

NEWSLETTER- Winter 2007/8

NEW to our surgery: We welcome **Colette Shoyer** our new hygienist!

Colette is a self-employed Private Dental Hygiene practitioner. Colette will be available on Wednesday mornings and the whole day on Fridays. She will primarily treat those patients with gum disease (periodontitis) and will also work with our Oral Health Educator, Louise, in advising and helping with your general Oral Hygiene and diet.

We believe these additions to our staff will be of great benefit to all our patients and will further increase the expertise and services available to you at Brooklyn House Dental Surgery.

Services

Currently failed attendance of NHS patients has become a very big problem for us and we have had to refuse future treatment to certain individuals who have become repeat offenders. **Please let us know, as soon as possible, if you cannot attend your appointment!**

Many of you have already benefited from our Orthodontic, Implant, Whitening and Cosmetic services. Please ask your dentist or our reception staff should you be interested in any of these treatments. We have a wealth of information both oral and in leaflet form, which can be provided for you to discuss and consider options for dental treatment, so please feel free to ask. Before and after photographs of successful cases can also be viewed.

General Staff Announcements

- ☺ Welcome back Lizette and Hayley, following maternity leave.
- ☺ Congratulations to Natalie and Helen for completing their final exams!
- ☺ Congratulations to Louise Wilson and Sharon Hoogendyk for becoming level 2 Stop smoking advisors. Louise will soon be running our very own **NHS Stop Smoking Clinic**. We hope to be the very first dental surgery in Norfolk to offer this service.
- ☺ Congratulations to Diane for successfully finishing her college course in Sterilisation. She is now one of a very few dental nurses to obtain this qualification.
- ☺ Louis Minnaar is continuing his further education and has enrolled in a 15 month advanced orthodontic course throughout 2008 and 2009.
- ☺ Stephan Malherbe has been, and will be, attending further implant and surgical bone management courses in Harley Street, London throughout 2008.
- ☺ Lizette Moolman and Diane have attended two days of sedation treatment training at Norfolk and Norwich University Hospital during December 2007.
- ☺ We thank Robert, our locum dentist, for all his hard work and we wish him all the best for his move to Austria. You can follow his progress by logging on to **www.Landhaus-lindegg.com**.

And finally... please help us to keep to time by coming to us a few minutes earlier as one late patient makes everyone else run late.

Thank you for your past and present support.

The staff at

Brooklyn House

33 Norwich Road, Fakenham, NR21 8AU

Tel: 01328 862620

www.fakenhamdentist.co.uk